Tips & Suggestions to help you get the best out of watching our videos

ENGLISH SYMPHONY ORCHESTRA

1. **Internet Connection**
   You will need good internet connection either from a good Wi-Fi broadband signal or, if you don't have good signal, connect the device you are using directly to the internet router using an ethernet cable (if the router is close enough).

2. **Devices**
   The concerts can be watched on a computer, laptop, tablet or mobile phone or by connecting a device to a larger screen or TV. Some smart TVs will connect to YouTube directly.

3. **Sound**
   Connect to your external sound system for better quality sound. If using a laptop, tablet or mobile connecting a small Bluetooth speaker greatly improves the sound.

4. **Pause & Chat**
   Whereas our live concerts normally engage residents interactively, lively discussions are still possible when a piece of music on the video sparks a memory or conversation; so do feel free to press pause, when appropriate, to encourage conversation. The more staff who are able to encourage residents to engage with the image on the TV/device, the better.

5. **Friends & Family**
   You could use the videos as a way for residents to connect with family and friends outside the home. Let them know what time you will be watching and invite them to do so as well, so that afterwards they can all share their experiences.

6. **Zoom**
   If you are able to use zoom, you could invite family members to your zoom meeting and use the share screen facility so that you can all watch the video together and discuss it afterwards.

7. **Feedback**
   After watching, please tell us what you think by completing the feedback form online at https://www.eso.co.uk/carehomevideos. The more feedback we receive, the more funding we are likely to receive to enable us to make more videos!

Need more assistance?
E-mail us on carehomeconcerts@eso.co.uk

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